

Dear Families and Residents:

This attached survey results are an excerpt of the Family Satisfaction Survey completed in November 2007. If you have questions regarding the information, please contact your neighbourhood manager.

## Family Satisfaction at Sherbrooke Community Centre compared to Regional Results

Figure 1: Family Satisfaction Care Domain Results for Sherbrooke Community Centre & Saskatoon Health Region

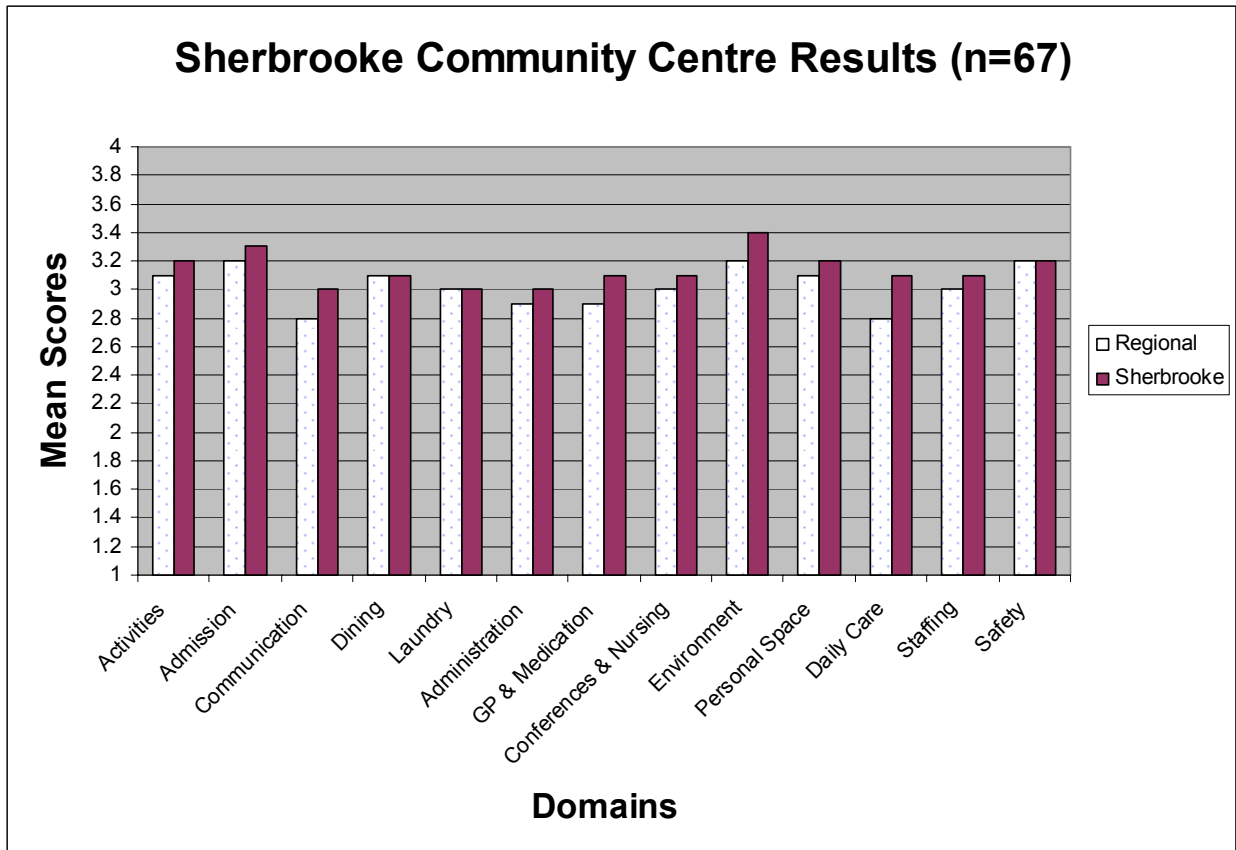


Figure 1 shows the average scores on the 13 care domain subscales from the LTC-FSS (Family Satisfaction Survey) for your site and for the Region. The scale ranges from 1 (strongly disagree) to 4 (strongly agree). Higher scores are indicative of a higher level of satisfaction. As you can see from the Table above, Sherbrooke Community Centre scores exceed the regional scores on 10 of the 13 domains. Your site scores match the regional scores on Dining, Laundry, and Safety, and you have no scores below the regional average!