

Board of Directors

Sherbrooke Community Society

Central Haven Personal Care Home

An open letter to Sherbrooke and Central Haven staff and care teams

Re: Extraordinary times and extraordinary people!

We want to take this opportunity to convey our sincerest thanks and appreciation for the exemplary care you have, and always have, provided for our residents. Although challenging for you, we deeply appreciate the extra effort, creativity and dedication required to fulfill our Eden philosophy within the parameters of current restrictions to ensure the safety and well-being of our residents. While these words cannot show the depth of our feelings, we hope that they can at least begin to express what's in our hearts until we can visit in person.

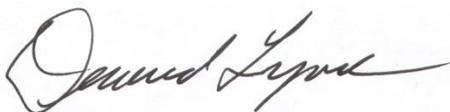
You are like family to the residents in our homes, and we want to recognize you for "stepping up" to fill the gap left by the absence of family companionship, visits and activities that keep the residents engaged and happy. We also recognize that in many cases this extra effort has impacted your own relationships at home, and we thank you for this sacrifice as well.

We feel such pride hearing and seeing the "good news" stories that are shared by Eric on Facebook or from other news sources praising the unique ways you have adjusted to make sure the residents can communicate with their families and maintain some sense of normalcy and community throughout the pandemic.

We also wish to convey our confidence and support for Suellen, the leadership team and the managers who always act with the health and happiness of the residents and all of you foremost in their decisions.

Although we have not been able to physically visit our homes for some time, we continue to work behind the scenes to support you in whatever ways we can. We look forward to being able to see you in person again in the not-too-distant future.

May you also continue to lead full and abundant lives,



Denard Lynch (Chair)
Ida Buhler
Dan Guggenheimer
Teresa Isaac
Ross McKay

Nicole Form (Vice-Chair)
Chris Buttinger
Donna Hagen
Kathleen James-Cavan
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