



**Central Haven Special Care Home**  
1020 Avenue I North  
Saskatoon SK S7L 2H7  
Phone (306)844-4040 Fax (306) 844-4042

***Creates a community that supports  
each person to live a full and abundant life.***

June 12, 2020

Dear Elders and families:

I want to thank you on behalf of Central Haven for your continued patience and support during this challenging time. We remain free of any Covid-19 cases at Central Haven and are proud of the work our Elders and staff are doing to keep our communities safe and healthy.

Our doors remain closed to visitors at Central Haven, but we are excited to share the details of our safe and controlled outdoor visits. We understand how meaningful it is for you to see your loved one in person, even if it is from a safe physical distance, which is why our managers and staff have worked hard to come up with procedures to make these outdoor visits possible.

We have put up fencing around Central Haven to provide safe outdoor spaces for our Elders and to ensure a safe physical distance during outdoor visits.

The first step to having an outdoor visit will be to call Michelle Schaan, our community clerk, to make a booking. Michelle will ask you a series of screening questions over the phone and we ask that if you are not feeling well, on the day of the visit, to please stay home. Bookings can be made between 9:30am and 12:00 pm over the phone or by emailing Michelle. We will require a minimum of 24 hours' notice for each booking so that our staff can manage the visits effectively.

Here is the contact information for Michelle Schaan:

- 306-844-4030. [Michelle.Schaan@saskhealthauthority.ca](mailto:Michelle.Schaan@saskhealthauthority.ca)

Visitation hours will be from 1-3:30 pm, Monday to Friday. Each visit will be 20 minutes in length. We ask that only one household visit at a time and that each household limit themselves to one visit at this time until all families have had a chance to visit. We are open to changing these guidelines in the weeks and months to come, but right now we want to make sure as many Elders as possible can receive a visit. The outdoor visits will occur through a designated area of fence to ensure safe physical distancing. Michelle will give you the specific details about where your visit will take place. You may bring a mask to wear during the visit but we are not requiring that you wear one, and we will not be providing masks. You will not be allowed in the building for any reason, including using the bathroom. Physical contact is not allowed in accordance with Public Health Guidelines and this includes bringing treats and items for your loved ones. If you would like to drop something off for your loved one, please do so at our front doors prior to your visit. We would also recommend bringing a lawn chair and something to drink to make your visit more comfortable.

We thank you for your continued patience and understanding as we do our best to make these outdoor visits as safe and meaningful as possible. If you have any ideas or suggestions on how to improve this process, please let us know. Don't forget to check our website and Facebook page for the latest information from Central Haven.

Kindest regards,

A handwritten signature in cursive script that reads "Suellen Beatty".

Suellen Beatty CEO