



June 12, 2020

Dear Elders and families,

I want to thank you on behalf of Sherbrooke and Central Haven for your continued patience and support during this challenging time. We remain free of any Covid-19 cases at Sherbrooke and Central Haven and are proud of the work our Elders and staff are doing to keep our communities safe and healthy.

Our doors remain closed to visitors at Sherbrooke and Central Haven, but we are excited to share the details of our safe and controlled outdoor visits. We understand how meaningful it is for you to see your loved one in person, even if it is from a safe physical distance, which is why our managers and staff have worked hard to come up with procedures to make these outdoor visits possible.

We have put up fencing around the Sherbrooke to provide safe outdoor spaces for our Elders and to ensure a safe physical distance during outdoor visits.

The first step to having an outdoor visit will be to call our community clerk, Lisa Bremmer, to make a booking. You will be asked a series of screening questions by Lisa over the phone. We ask that if you are not feeling well to please stay home. Bookings can be made between 9:30am and 2pm over the phone or by emailing the community clerk. We will require 24 hours' notice for each booking so that our staff can manage the visits effectively.

Here is the contact information for Lisa Bremmer:

- Second Neighbourhood: 306-655-3622. [scc2floorcc@saskatoonhealthregion.ca](mailto:scc2floorcc@saskatoonhealthregion.ca)

Visitation hours will be from 9am-11:30am and 1-4pm, Monday to Friday. Each visit will be 25 minutes in length. We ask that only one household visit at a time and that each household limit themselves to one visit per week. We are open to changing these guidelines in the weeks and months to come, but right now we want to make sure as many Elders as possible can receive a visit. Special occasion visits outside of these times and days will be considered pending staff availability.

The outdoor visits will occur through a designated area of fence to ensure safe physical distancing. Lisa will give you the specific details about where your visit will take place. You may bring a mask to wear during the visit but we are not requiring that you wear one, and we will not be providing masks.

You will not be allowed in the building for any reason, including using the bathroom. Physical contact is not allowed in accordance with Public Health Guidelines and this includes bringing treats and items for your loved ones. If you would like to drop something off for your loved one, please do so at our front desk prior to your visit. We would also recommend bringing a lawn chair and something to drink to make your visit more comfortable.

We thank you for your continued patience and understanding as we do our best to make these outdoor visits as safe and meaningful as possible. If you have any ideas or suggestions on how to improve this process, please let us know. Don't forget to check our website and Facebook page for the latest information from Sherbrooke.

Kindest regards,

A handwritten signature in cursive script that reads "Suellen Beatty".

Suellen Beatty CEO